

returns *form*

Send all returns to **Model Chic Returns**
U2, 5 Hudson Avenue, Castle Hill
NSW 2154 Australia

Read our full returns policy before lodging your return here: www.modelchic.com.au/returns-policy

RETURNS CHECKLIST:

- ☐ This form must be included
- ☐ Returns must be shipped to us and we do not accept in-person returns
- ☐ Returns must be postmarked within 30 days after you receive your order
- ☐ All items must be in its original unwashed, unworn condition with no makeup stains, perfume scent, or pet hair, and is in a sellable condition
- ☐ Items must be returned in their original plastic packaging with all tags attached
- ☐ Returns are not accepted for earrings and final sale items

Any returned items that do not meet these conditions will be returned back to sender

FOR AU & NZ RETURNS

You can purchase a return label from our returns portal:
return.auspost.com.au/MODEL_CHIC

FOR INTERNATIONAL RETURNS

Please ensure that you use a traceable delivery method in case of loss or damage during transit

ORDER DETAILS

ORDER DATE: _____ ORDER NUMBER: _____
NAME: _____ EMAIL: _____

RETURN DETAILS

QTY	ITEM(S) NAME	SIZE	COLOUR	REASON CODE
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

REASONS FOR RETURN CODE

1. Incorrect Colour 2. Doesn't Suit Me 3. Faulty 4. Incorrect Size 5. Change of Mind

I would like to receive a: ☐ Store Credit ☐ Refund

*Please Note: We issue refunds for **full priced items** for AU Orders only*

ADDITIONAL COMMENTS

Refunds/Store credits will be applied to your account within 3-5 business days after receiving the return.

If you have any questions, please send us an email at hello@modelchic.com.au. We're always here to help!

ADMIN ONLY

- ☐ Return Checked
- ☐ Store Credit/Refund Processed

Comments: